



TSC "The Service Company"

TSC Vehicle Parking Service FAQ

Q: How do I obtain storage space at TSC for my vehicle?

A: The process is simple.

1. Complete a storage request form.
2. Return your completed storage request form to TSC. Fax to 613-739-4784 or 1-877-872-1126, e-mail to bookings@tsctransport.com , or

mail to:

TSC Moving and Storage Ltd.

8 Caesar Ave.

Ottawa, ON K2G 0B2

or delivery in person is acceptable.

Q: Do I need to provide keys?

A: TSC requires a set of keys for the vehicle to facilitate delivery, pick-up and snow removal operations.

Q: How much does it cost?

A: TSC will store your vehicle in our **outdoor** only storage lot for \$100.00 per month. Deliveries and pick-ups are \$50.00 each.

Q: Where will TSC deliver my vehicle?

A: TSC will deliver your vehicle to the Ottawa International Airport or to any hotels close to the airport.

Q: How do I request a delivery / pick-up?

A: Please request a delivery or pick-up by e-mail to bookings@tsctransport.com or by telephone to 613-739-4782 or toll free 1-800-56 NORTH (66784). We ask if you need to leave voicemail, to confirm that someone has received your request as the voicemail system is not monitored on a regular basis.

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Q: Where do I pick up my vehicle at the airport?

A: We will park your vehicle in P1 parking level 4, when available. Level 4 parking is less crowded and it is easier for you to locate your vehicle.

Q: Where do I leave my vehicle at the airport?

A: Please leave your vehicle parked in P1 level 4 parking. Level 4 parking is less crowded and it is easier for you and us to locate your vehicle.

Q: What are the Hours of Operation?

A: TSC is open Monday to Friday 8am to 4pm. Requests to pick up and deliver vehicles will be administered during these times.

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